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# IX. Appendix

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## Appendixes

Allegany County Transportation Task Force Meeting Minutes – January 25, 2007

Allegany County Transportation Task Force Meeting Minutes – March 29, 2007

Allegany County Transportation Task Force Meeting Minutes – May 3, 2007

Unmet Needs Survey (June 2007)

Concept Mapping Session (June 18, 2007)

Visioning Session (June 18, 2007)

Allegany County Public Transportation Service Area (GIS Map)

ACT General Information

ACT Fixed Bus Route #1

ACT Fixed Bus Route #2

ACT Fixed Bus Route #3

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ACT Fixed Bus Route #6

HAT Transit Guide



# Friendship House Community Resource Center

A program of the Allegany/Western Steuben Rural Health Network

## Transportation Task Force Meeting



Date: January 25, 2007

Recorded by: P. Cavanaugh

Time: 10:00 a.m.

Location: Friendship House

Present: L. Oyer, M. Simons, J. Faulkner, T. Brush, H. Fitch, J. Dickenson, T. Ayers, A. Glover, P. Cavanaugh, D. Hackett

Next Meeting: TBA

Topic	Discussion	Recommendations & Conclusions	Responsibility & Due Date
Call to Order	Meeting called to order at	Information only	Information only
<b>Introductions</b>	A. Glover, STTT, has recognized a high need for transportation services within the clientele she serves through her employability program with STTT. This coupled with the needs indicated through tracking at the Friendship House acted as a catalyst for the formation of the Transportation Task Force.	A. Glover, STTT, will act as the facilitator for the Transportation Task Force	
<b>Identification of Available Services</b>	Each agency/program that was present gave an over view of their currently available services.	It is recommended that an inventory be taken of each programs currently available services detailing service type, eligibility and any other pertinent information.	P. Cavanaugh will disburse a survey of services form to be completed by each agency/program detailing this information.
<b>Consumer Demographic</b>	It was indicated there was a need to address child safety regarding car seat use and availability during public transportation as well as a medical transportation system that is more cost effective in relationship to barriers for phone confirmation	Further investigation will be made to address these issues.	

<p><b>Utilization and Comprehension of Services</b></p> <p><b>Identified Gaps in Service</b></p> <p><b>Action Plan</b></p>	<p>of appointments and handicap access to transportation and assistance during transportation of such clientele.</p> <p>Low literacy rates create barriers to client understanding and access to public transportation through the ACT bus as well as other forms of transportation.</p> <p>Gaps pertaining to all demographics were discussed in great length.</p> <p>Many areas of need were identified.</p>	<p>H. Fitch indicated that there has been consumer training provided through agencies to reduce the barriers to client access. The ACT staff is also available for client consultation in mapping routes. Additional consumer education is still needed.</p> <p>It is recommended that an inventory be taken by individual programs/agencies of their consumers unmet needs in order to get a thorough collection of data. In addition, the agencies will be asked to list the barriers they face as an agency in addressing these needs as well as resources that would allow them to address the consumers unmet needs or expand their services. (Ex: finances, justification of route expansion, lack of county contracts to provide services to eligible consumers).</p> <p>A complete overview of the items listed above needs to be compiled. Financial resources have been identified as an immediate barrier to both consumer and agency and must be investigated. Confirmation was given by those present that there was a great advantage to working collaboratively in this project. Meetings of the Task Force therefore will continue.</p>	<p>P. Cavanaugh will begin surveying agencies/programs to accumulate this data.</p>
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Meeting adjourned: 11:30 a.m.



# Friendship House Community Resource Center

A program of the Allegany/Western Steuben Rural Health Network

## Transportation Task Force Meeting



Date: March 29, 2007

Recorded by: P. Cavanaugh

Time: 10:00 a.m.

Location: Friendship House

Present: L. Oyer, J. Faulkner, T. Brush, H. Fitch, J. Dickenson, D. McKnight, S. Wright, T. Ayers, A. Glover, M. Brady, K/Henderson, K. Daugherty, R. Biedakiewicz, P. Cavanaugh

Next Meeting: May 3, 2007 1:30 at Friendship House

Topic	Discussion	Recommendations & Conclusions	Responsibility & Due Date
Call to Order	Meeting called to order at	Information only	Information only
<b>Introductions</b> <b>Review of Minutes</b>	Information only.	Motion to approve by H. Fitch, All in favor. Minutes approved.	
<b>Problem Statement</b>	A social marketing plan is being developed by A. Glover. The problem statement (Attached) was reviewed. This social marketing plan will continue to be developed as a tool for organization and possible funding. This plan emphasizes "Social Change".	All collaborators are asked to assist in the development of this plan.  Electronic communication with Task Force collaborators will be used to gain insight, perspectives and data concerning the development of the plan.	A. Glover and P. Cavanaugh will continue developing this plan with the assistance of Task Force collaborators.
<b>Market Research</b>	K. Henderson, a Houghton College Sociology Student, presented a research paper along with a PowerPoint presentation.	Paper and PowerPoint attached.	Friendship House is collecting data pertaining to transportation services already in place as well as unmet needs. S. Wright indicated that PPAC will have results of a survey with additional transportation information at the next meeting.
<b>NYSDOT conference Update</b>	D. McKnight updated the collaborators on the conference. He	An Executive Order set forth by President Bush in 2004 (Attached) calls for Human Service	Investigation of funding for the collaborative efforts as well as

	<p>will be attending a NYSDOT conference on a quarterly basis.</p>	<p>Transportation Coordination. Beginning in FY 2007 the Safe Accountable Flexible Efficient Transportation Equity Act: A Legacy for Users requires that projects funded under the Elderly Individuals and Individuals with Disabilities, JARC, and New Freedom programs have a locally developed, coordinated public transit-human services transportation plan.</p>	<p>logic models will be investigated. The progress of the Transportation Task Force will be indicated as Allegany Counties “Good Faith Efforts” to initiate a Coordinated Transportation Plan at future NYSDOT conferences.</p>
<p><b>Rural Community Transportation Services Development Models</b></p>	<p>Models indicated in the PowerPoint will be investigated.</p>	<p>Included will be United We Ride, LICO and others. AWSRHN has ordered the Toolkit for Rural Community Coordinated Transportation Services to assist with the development of this plan.</p>	
<p><b>Mission/Vision Statement Objectives/Goals</b></p>	<p>A review of the “For the Common Good” Collaborative description (Attached) was reviewed. Although each collaborator will have their own agenda/objective for participation a common Mission and Vision are needed to maintain priority focus for a common goal.</p>		<p>Collaborators are asked to respond with their own agenda as well as suggest a common Mission and Vision Statement. Upon review a final Mission/Vision will be set forth. A sample Mission Statement is attached for review.</p>
<p><b>Ad-Hoc Committees</b></p>	<p>In order to maintain the Task Force as a true collaborative Ad-Hoc Committees will be created on as needed basis for development of the plan.</p>	<p>Those already providing transportation services will be invited to attend a separate meeting as “Key Stake Holders” to address issues pertaining to the logistics of coordinating their efforts.</p>	

Meeting adjourned: 11:30 a.m.



# Friendship House Community Resource Center

A program of the Allegany/Western Steuben Rural Health Network

## Transportation Task Force Meeting



Date: May 3, 2007

Recorded by: P. Cavanaugh

Time: 10:00 a.m.

Location: Friendship House

Present: R. Scott – ACDSS, A. Mosher – ACCORD CCRR, L. White – ARA, C. Whitwood – AWSRHN, E. Green – Allegany ARC, M. Simons – Healthy Families, H. Fitch - ACT, D. McKnight – Allegany ARC, S. Wright – ACASA, PPAC, A. Glover - STTT, R. Biedakiewicz - ACETC, P. Cavanaugh – Friendship House

Next Meeting: TBA

Topic	Discussion	Recommendations & Conclusions	Responsibility & Due Date
Call to Order	Meeting called to order at	Information only	Information only
<b>Introductions</b>	Information only.	Motion to approve by H. Fitch, All in favor.	
<b>Review of Minutes</b>		Minutes approved.	
<b>ACTTF Overview</b>	An overview of the efforts of the task force was submitted for approval.	Suggestions were made to include descriptions of the three programs affected and the clientele they serve.	P. Cavanaugh will make revisions. (revised version attached)
<b>Rural Community Transportation Services Development Models</b>	The Toolkit for Rural Community Coordinated Transportation Services has been received.	This toolkit will be used in conjunction with the United We Ride model. It was suggested that an outline of the goals set forth by the DOT as well as an outline of the steps involved with creating a coordinated plan will ease with understanding.	P. Cavanaugh will create and forward.
<b>Market Research</b>	Identification of key stakes holders	Preliminary stake holders have been identified. A meeting of all stake holders will be held to provide information as well to enable the facilitation of concept mapping. P. Cavanaugh had an initial meeting with J. Foels, Allegany County IDA, to discuss the task force initiative. An overview meeting is being set with J. Foels, J. Margeson and C. Crandall.	Each member of the Task force is asked to assist with dissemination to those who they believe may have a vested interest and forward their contact information to P. Cavanaugh for invitation to a Stake Holders meeting.

<p><b>Mission/Vision Statement</b></p>	<p>Services provided by Federal Transportation programs (attached)</p>	<p>This matrix of identified transportation funding may be of assistance in identifying stake holders.</p>	<p>Task Force members are asked to review the attached matrix in an effort to ensure identification of all possible stake holders. Contact information should be forwarded to P. Cavanaugh.</p>
	<p>Advisory Committee</p>	<p>The creation of an advisory committee including representatives from each sector and/or relating to each issue was presented. This will be revisited at a later date.</p>	
	<p>Data Collection</p>	<p>Preliminary data has been collected through the efforts of a Friendship House volunteer. Complete and specific data collection will be a time consuming process. Mechanisms for collecting this data are available in both the Toolkit and United We Ride models. PPAC will have results of a survey with additional transportation information by May 10th.</p>	
	<p>Bogoni Center</p>	<p>P. Cavanaugh attended a presentation of St. Bonaventure students who had rerouted a bus route to better meet the needs of the community. GIS mapping was identified as a useful tool for integrating information to assist with the coordination efforts.</p>	
	<p>Additional Research</p>	<p>P. Cavanaugh has initiated conversations with representatives from Cattaraugus and Steuben Counties concerning their progress and collaboration. A meeting of the NYSDOT will be held on May 8<sup>th</sup> in Watkins Glenn.</p>	<p>D. McKnight will forward information to P. Cavanaugh. Arrangements to attend will be made.</p>
	<p>Brainstorming of ideas for mission and vision.</p>	<p>It was agreed that the name of the Task Force will be Allegany County Transportation Task Force, ACTTF, referenced as ACTIVE to indicate that we are an active Task Force. The word ACCELERATE</p>	<p>A. Glover will create a mission statement and submit for approval. Each Task Force member is asked to make</p>

<b>Ad-Hoc Committees</b>		will be used to define the core values of the Task Force.  Ad-hoc committees will be created on an as needed basis.	suggestions for the completion of core values. (attached)
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Meeting adjourned: 11:30 a.m.

# **Allegany County Transportation Task Force**

## **Unmet Needs Survey**

### **June 2007**

#### **Total Surveys completed – 13**

Surveys completed by the following Human Service Agencies: Center for Family Unity, Allegany Council of Alcoholism and Substance Abuse, Southern Tier Travailing Teachers, Cattaraugus Allegany BOCES, Alfred State College Center for Community Education and Training, ACCORD Corporation Victim Services, Allegany County Employment and training Center, Kinship Youth and Family Services, Allegany County Office for the Aging, American Cancer Society Seven Lakes Region, Healthy Families Allegany, ACCORD Corporation HeadStart, Allegany County Stop DWI Youth Court Program

#### **1) Lack of knowledge/understanding of the services available due to literacy and/or comprehension level:**

**Yes – 4 (30%)    No – 1 (8%)    Unanswered – 8 (62%)**

- a) The public transportation schedules are difficult for clients to follow and understand
- b) Lack of awareness concerning available services
- c) This definitely a high need
- d) Lack of knowledge/understanding makes it difficult for consumers to understand letters they get from DSS, the bus schedule for ACT, etc.

#### **2) Lack of access due to geographic location:**

**Yes – 11 (85%)    No – 0 (0%)    Unanswered – 2 (15%)**

- a) Many consumers live in rural areas that are 3 or more miles from the nearest ACT bus stop
- b) Most often families live out of town
- c) Medical transport provided by American Cancer society for cancer treatment in the Rochester area is difficult to arrange be/c of the challenge of finding volunteer drivers in Allegany County
- d) No transportation to the bus stops – 2 to 3 miles from stop
- e) Office for the Aging is unable to provide transportation to the following geographic areas: Buffalo, Rochester, and Sayre
- f) People up in isolated areas, on back roads, up in the hills etc. Often 2-5 miles from the pick up spots
- g) If clients live away from the main transportation routes they often cannot get a return trip back

#### **3) Lack of access due to handicap or disability:**

**Yes – 4 (31%)    No – 2 (15%)    Unanswered – 7 (54%)**

- a) Office for the Aging cannot transport elderly in wheelchairs and unable to walk
- b) If consumers live off the main transportation route it is difficult for them to access the public transportation system
- c) Some consumers are unable to walk necessary distance to bus pick up
- d) Many families are limited by disabilities

#### **4) Lack of safe transportation for baby/child:**

**Yes – 5 (39%)    No – 2 (15%)    Unanswered – 6 (46%)**

- a) Some of the NYWorks consumers have this barrier
- b) Lack of car seats, difficulty in carrying car seats and children to bus stop
- c) Lack of car seats

**5) Lack of services available to needed areas:**

**Yes – 9 (69%)      No – 0 (0%)      Unanswered – 4 (31%)**

- a) Gap of 6-7 miles between ACT and Wyoming County Transit
- b) Lack of service to Olean and Belmont BOCES Centers
- c) Lack of service Cuba and Olean
- d) Reports of difficulty with Alfred-Almond area and northern regions of the county
- e) Bus runs seem limited in Friendship, Bolivar, Richburg, Short Track, and Fillmore areas
- f) All of Allegany County
- g) Sometimes it is difficult to find volunteer drivers in specific areas
- h) Allegany County is too far away from metropolitan areas providing cancer services for volunteers to drive

**6) Limitations of service times:**

**Yes – 9 (69%)      No – 0 (0%)      Unanswered – 4 (31%)**

- a) Bus doesn't run when needed
- b) ACT bus schedule is not always available
- c) Bus times not amenable to programs schedules, Long waits for buses to return people home. People "hang out" 2-3 hours until next schedule bus. People arrive late for appointments because bus schedule or have to arrive 2-3 hours early. People often complain that the bus never came or it didn't stop to pick them up.
- d) Public transportation schedules often do not meet employment needs for round trip transportation
- e) Service is not conducive for the Boces classes that run at 8:00am – 11:00am and from 12:00pm – 2:30pm.
- f) No service available during the evening or weekends for consumers to get to/from 2<sup>nd</sup> and 3<sup>rd</sup> shifts
- g) No evening service is available
- h) Because of the lack of service during the mid part of the day class attendees have a lay over of several hours before transportation is complete to their home

**Additional comments:**

- Many clients do not have a license or a car
- Many clients have cars that are unsafe to drive
- Office for the Aging cannot utilize their volunteers to provide transportation to beauty salons
- American Cancer Society has very few volunteer drivers in Allegany County
- Due to lack of service Youth Court consumers must be transported by Youth Court Employees to and from court and community service sites in their personal vehicles
- Several Safety Net Assistance Program consumers need Driver Education Instruction as well as lack funds to obtain their permit/license. Most do not have a license and have no access to vehicle or someone to assist them in getting to/from a job, especially 2<sup>nd</sup> and 3<sup>rd</sup> shift work because no public transport service is available at those times. SNAP participants are not eligible for Wheel to Work funds.
- Transportation outside of Wellsville is difficult. Times for pick up and drop off are inconvenient at times. Also, some clients have to find rides to the pick up spot because they do not live en route.



# **Allegany County Transportation Stakeholders Agenda**

*The key to community mobility!*

**June 18, 2007 10:00am – 3:00pm**

**Crossroads Commerce & Conference Center**

**6087 NYS Route 19 North, Belmont, NY 14813**

- |                 |   |
|-----------------|---|
| 10:00-10:15a.m. | Registration and Introductions  |
| 10:15-11:15a.m. | Coordinated Public Transit/ Human Services Transportation Plan<br>(Final Policy Briefing)<br>Mr. John Reel, New York State Department of Transportation |
| 11:15-11:30a.m. | Break   |
| 11:30-12:30p.m. | Concept Mapping- Allegany County Coordinated Transportation<br>Plan<br>Facilitated by Karen Porter, Alfred University                                   |
| 12:30-1:00p.m.  | Lunch (provided)  |
| 1:00-2:00p.m.   | Visioning Session: Allegany County Transportation Plan<br>Facilitated by Penny Cavanaugh, FH Site Coordinator   |
| 2:00-2:45p.m.   | Visioning Session Outcomes  |
| 2:45-3:00p.m.   | Next Steps  |



**A collaborative of the Allegany/Western Steuben Rural Health Network**

## **Transportation Stakeholders Meeting**

### **Concept Mapping- June 18, 2007**

*How will a Coordinated Human Service Transportation System affect Allegany and its neighboring counties?*

- ❑ More Cost effective
- ❑ Reduce or eliminate duplication of services
- ❑ Cheaper per mile per passenger
- ❑ Promote economic activity-get consumers to stores
- ❑ Encourage businesses and employers to come into Allegany County
- ❑ Increase quality of life for Allegany County residents-able to go to stores, attend church/place of worship, access health care, and community programs/social events with independence
- ❑ Support employment and job retention-able to get to work at other hours-evenings and weekends, keep job
- ❑ Have a more reliable workforce-saves businesses money for re-training costs
- ❑ Access to educational programs-colleges, local agencies, GED programs, training programs, BOCES/adult education programs- which can increase employment
- ❑ Better access to quality child care
- ❑ Keep appointments and utilize local services-WIC clinics (use farmers market vouchers)
- ❑ Bus stop signs with route numbers, bus schedules, bus stop shelters-more information available regarding bus routes
- ❑ Could have negative affect on neighboring counties by keeping more dollars and utilization of services in county
- ❑ May allow for increased outreach to neighboring counties
- ❑ Increases choices for residents-increases competition
- ❑ Might increase local spending at businesses if county system is in place
- ❑ Increase attendance from outside areas to local social events-ex. Balloon Rally, Community festivals
- ❑ Transportation special events planning-shuttle buses to help parking and congestion issues
- ❑ Clear, easy to read bus schedules and information
- ❑ Easier for the consumers to access transportation if services are coordinated-provide travel training for consumers-educate users
- ❑ Useable and friendly service
- ❑ Increase moral for residents-freedom to make choices-decrease limitations-good impact on mental health
- ❑ Encourage youth to remain in county by increasing options/choices
- ❑ Decrease cost to agencies and providers if there is a sharing of resources-drivers training, maintenance
- ❑ Opportunity for additional grant funds that can be accessed as a joint system
- ❑ Increase summer school attendance-public school systems do not provide transportation to summer school classes-classes could be coordinated with the bus schedule/transportation schedule
- ❑ More practical system-increased mobility to different areas in county
- ❑ Businesses could look at flex schedules to coordinate with transportation schedules
- ❑ Improve other counties transportation systems-would have to look at their transportation system
- ❑ Private transportation providers could benefit-ambulance services, taxis
- ❑ Decrease improper use of ambulance/emergency services
- ❑ Provide accessibility to community events
- ❑ Increase advertisements for the transportation system
- ❑ Students could use transportation system to get to school-reduce cost to schools, increase availability for late buses for after school activities

- ❑ Increase use of technology to coordinate system-dispatch, LED signs
- ❑ Maximizes existing resources
- ❑ Continuing forum to address ongoing issues-shared responsibility
- ❑ Consumer needs to have a voice
- ❑ There is currently a stigma with the system-education/training would reduce
- ❑ Transportation access seven days a week

Transportation Stakeholders Meeting  
Visioning Session  
June 18, 2007

Key Elements needed in the Ideal Coordinated Transportation System.

*Eight workgroups were comprised during the Stakeholders Visioning Session with the following results:*

- Customers the system would serve.
  - 1 (13%) Transportation disadvantaged
  - 8 (100%) Elderly
  - 5 (63%) Those with limited income
  - 7 (88%) Employees
  - 1 (13%) Commuters
  - 6 (75%) Youth
  - 4 (50%) Children
  - 1 (13%) Medicaid medical needs
  - 1 (13%) Daycare services
  - 1 (13%) Prenatal/Childcare Consumers
  - 5 (63%) Every one of all ages
  - 1 (13%) Those who fall into the cracks
  - 1 (13%) Amish
  - 1 (13%) Mennonites
  - 1 (13%) Non Medicaid disabled
  - 1 (13%) Non Medicaid (medical needs)
  - 2 (25%) Higher education students
  - 1 (13%) Rehab and dayhab consumers
  - 1 (13%) Single Moms
  - 1 (13%) Grandparents raising children
  - 1 (13%) Those in more isolated areas
  - 1 (13%) The disabled
  
- Methods that should be used to verify who those consumers are.
  - 6 (75%) Surveys
  - 1 (13%) Public meetings
  - 5 (63%) Focus groups
  - 5 (63%) Fliers
  - 2 (25%) School students
  - 2 (25%) Newspaper
  - 1 (13%) Laundromats
  - 2 (25%) Grocery stores
  - 2 (25%) Fairs/expos
  - 1 (13%) Service club agencies
  - 1 (13%) Data from Dept. of Labor, Hospitals, Medical offices, Employers, workers, school systems, clergy, DSS, OFA, ACCORD, Amvets, Legions, Vets Coordinator, town and village Boards, Catt/Alleg WIB

- Travel needs the system should meet.

- 5 (63%) Shopping
- 6 (75%) Education
- 7 (88%) Medical
- 6 (75%) Employment
- 7 (88%) Social
- 5 (63%) Recreation
- 5 (63%) Spiritual
- 6 (75%) Libraries
- 1 (13%) Commuting
- 4 (50%) Personal care
- 1 (13%) Coordinated bus schedule for ease of use
- 1 (13%) Flexible shifting of service and schedules
- 1 (13%) Dependability for Consumers
- 1 (13%) School Needs
- 1 (13%) Airport shuttle

- Criteria that should be used to determine expansion of services.

- 8 (100%) Unmet needs – (Trial and error that is communicated, Customer feedback, What is being used, What is being requested)
- 1 (13%) Coordinate schedules and see where gaps are
- 1 (13%) Target people in remote areas
- 1 (13%) Employer/Employee based needs
- 1 (13%) Population density vs. ridership

- Methods that would increase ridership.

- 2 (25%) Reduction of Stigma – (Make it look smart and good to ride the bus)
- 7 (89%) Improved Quality and Customer service
- 6 (75%) Park and ride program
- 7 (88%) Employers buy in to transportation (Employer subsidized ride to work)
- 1 (13%) Coordinate with other agencies
- 1 (13%) High gas prices evokes ridership
- 3 (38%) Marketing (PSA, Public Education)
- 1 (13%) One call center
- 1 (13%) User-friendly schedules
- 1 (13%) Improve communication
- 1 (13%) Improve access to service (Let the public know where to call)
- 1 (13%) Better shelters with seating capacity and lavatories
- 1 (13%) Increase safety
- 1 (13%) Promote to youth
- 1 (13%) Promote environmental benefits
- 1 (13%) Promote tourism
- 1 (13%) Offer educational FREE ride
- 1 (13%) Access needs
- 1 (13%) Task Force/Stakeholders need to “Ride the Ride”

- The structure of this system should include the following:
  - 4 (50%) One center for calls which then refers to appropriate provider, clearinghouse
  - 4 (50%) County Coordinated
  - 1 (13%) Develop an hourly rate for transportation
  - 1 (13%) Utilize ARC
  - 1 (13%) Transportation Commission appointed by local government – (Comprised of Programs that provide transportation, Consumer advocates, Programs that benefit, Employment and training, Legislators, Local government)
  - 2 (25%) Mobility Management
    - 1 (13%) Grants – Local, State, Federal
    - 1 (13%) Consumer subsidized funding
    - 1 (13%) Creative solutions
    - 1 (13%) Look at what other counties have done - Copy Steuben County
    - 1 (13%) Continue to have a Task Force/Advisory Board
    - 1 (13%) Follow TCRP 101 Report
  
- The system should operate as follows:
  - 1 (13%) Based on a coordinated study
  - 3 (38%) Look at other models
  - 3 (38%) Hire a coordinator
  - 1 (13%) With Open communication
  - 1 (13%) Reevaluate and reassess continuously
  - 1 (13%) Collaboration
  
- Resources needed to run the system.
  - 6 (75%) Brains
  - 6 (75%) Vision
  - 8 (100%) Financial Sustainability
  - 1 (13%) Commission from riders
  - 1 (13%) Fundraising
  - 1 (13%) Cost/benefit
  - 1 (13%) Grants
  - 1 (13%) Paid advertising on buses to subsidize costs
  - 1 (13%) Consumer education and interest
  - 1 (13%) Technology



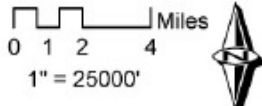
# Allegany County Public Transportation Service Area



- 2,6 ACT Route Number(s)
- - - ACT Route
- - - HAT Route (in Allegany Co.)
- 3/4 Mile "Route Deviation" Service Area

**NOTES:**  
 ACT routes were heads-up digitized at 1:25000 using 7/2005 route descriptions and a 2/2001 route map (as backup).  
 HAT route was heads-up digitized based on a phone conversation with HAT staff in 2005.

**Data Sources:**  
 Allegany County Transit (ACT), ESRI, Alfred University, NY State GIS Clearinghouse.



Created August 2005 by RJJ GIS

## **Allegany County Transit General Information**

- A.C.T. public transportation services will run Monday through Friday.
- A.C.T. links with Shortline at Crosby's Mini Mart in Belmont, BONA and OATS Shuttle in Olean, and HATS in Alfred.
- First time passengers! We recommend that you call A.C.T. prior to your trip.
- No smoking, eating, or drinking on A.C.T. vehicles.
- No pets (except for service animals).
- Children 4 and under ride for free and must be accompanied by a paying adult (limit 2 children per adult).
- Monthly passes must be shown to driver while boarding the bus.
- A.C.T. does not provide emergency transportation (ambulance). If you have an emergency call 911!
- Tokens and Fares must be given to driver or placed in farebox, while boarding the bus (exact change).
- Buses are equipped for riders using wheelchairs.
- Premium may be applied for customized services and billing.
- Each bus carries A.C.T. bus schedules: schedules can also be obtained at convenient locations throughout Allegany County.
- A.C.T. is not responsible for lost or stolen items.
- Contact A.C.T. for instructions on how to use Allegany County's public transportation system and for current bus schedules.
- If drivers are required to secure items brought on to the bus or if items are occupying a seat, a \$1.00 on top of the fare will be charged. This rule does not apply to mobility devices.
- It always helps to tell your driver your destination.
- For your safety, please keep conversation with the driver limited, and try to keep noise level down.
- Office hours are Monday through Friday, 8:00am to 5:00 pm.
- A.C.T. IS AN EQUAL OPPORTUNITY EMPLOYER. Applications can be obtained at A.C.T. or Allegany County Employment and Training Center in Belmont, NY Monday through Friday.
- Our buses have a bluestripe.
- More than one person requesting a route deviation to the same location, WILL BE CHARGED PER PERSON FOR THE DEVIATION.
- Most industry and services are available via fixed routes throughout Allegany County. Call A.C.T. office for more information.
- If you miss the bus or the bus is full, including wheelchair stations, check schedule for the next available bus going to your destination. Drivers are on a schedule and cannot turn around to get you!
- Inclement weather, traffic and other variables such as route deviations and wheelchair loadings may affect route times. Call A.C.T. when in doubt.
- If you plan on riding the bus on a complete loop without getting off- you will be charged accordingly.
- Can't get to your destination? Transfers may be available—call A.C.T. for more information.
- Most Colleges, Universities, Vocational and Health Facilities in Allegany and Cattaraugus Counties are available with fixed route service.
- Olean routes travel North Union, West State, Constitution and Wayne Street. Other streets are also available, call A.C.T. office for details.
- Please be courteous in the use of cell phones on our buses.

**Allegany County Transit  
Fixed Bus Route #1 North Regional  
(Belmont- Fillmore-Olean-Wellsville)**

TOWN	STOP	A.M.	TOWN	STOP	P.M.
Belmont	American Legion Lot	6:30	Olean	Walmart	12:15
Scio	The Store	6:38	Olean	Mall	12:30
Wellsville	ArrowMart	6:46	Ceres	Post Office	12:45
	Rite Aid	6:48	Little Genesee	Post Office	12:53
Scio	The Store	6:56	Bolivar	Library	12:58
Belmont	American Legion Lot	7:04	Allentown	Post Office	1:07
Belfast	Town Park	7:15	Wellsville	ArrowMart	1:30
Caneadea	Town Hall	7:22		Rite Aid	1:32
Houghton	BP	7:25	Scio	The Store	1:40
	Academy/ College	7:26	Belmont	American Legion Lot	1:48
Fillmore	Sugar Creek	7:31		BOCES	1:54
Caneadea	Town Hall	7:58	Angelica	Grange	2:00
Belfast	Town Park	8:04	Belfast	Town Park	2:10
Angelica	Grange	8:14		Manor – Call ahead	2:12
Belmont	BOCES	8:20	M,W,F 17&41	To Black Creek	
	American Legion Lot	8:28			
Belmont	American Legion Lot	8:39	T, Th Rt. 305	To Black Creek	
	BOCES	8:42	Black Creek	Flag Stop	2:20
Angelica	Grange	8:51	Cuba	Erin Isle	2:28
Short Tract	Flag Stop	9:06		Gallman Brothers	2:32
Fillmore	Sugar Creek	9:14	Rushford	Library	3:00
Houghton	Academy/ College	9:20	Fillmore	Sugar Creek	3:16
	BP	9:22	Houghton	Academy/ College	3:28
Rushford	Public Library	9:46		BP	3:30
Caneadea	Town Hall	9:55	Caneadea	Town Hall	3:34
Belfast	Town Park	10:01	Belfast	Town Park	3:41
	Manor-- Call ahead	10:03	Belmont	American Legion Lot	4:00
M,W, F					
Co.Rt.17&41	To Black Creek				
T, Th Rt.305	To Black Creek				
Black Creek	Flag Stop	10:12			
Cuba	Erin Isles Apts.	10:22			
	Gallman Brothers	10:26			
Olean	Mall	11:00			
<b>NO SERVICE</b>	11: AM TO 12:15 PM				

**Allegany County Transit  
Fixed Bus Route #2 Tri-Area Regional  
(Belmont- Alfred-Olean)**

<b>TOWN</b>	<b>STOP</b>	<b>PM</b>	<b>TOWN</b>	<b>STOP</b>	<b>PM</b>
Belmont	American Legion Lot	12:05	Olean	Mall	4:20
Scio	The Store	12:15	Ceres	Post Office	4:42
Wellsville	ArrowMart	12:25	Little Genesee	Post Office	4:47
	Rite Aid	12:27	Richburg	Call Ahead	
Scio	The Store	12:37	Bolivar	Library	4:57
Belmont	American Legion Lot	12:45	Allentown	Post Office	5:06
Alfred	Adm. Bldg- State	1:05	Wellsville	Coats St.	5:19
	W. Univer. & W. Main	1:07		ArrowMart	5:24
Alfred Sta.	Post Office	1:10		Rite Aid	5:26
Andover	Maier's Market	1:27	<b>NO SERVICE</b>	<b>5:30 to 6:16 pm</b>	
Wellsville	Rite Aid	1:43	Wellsville	Rite Aid	6:16
	ArrowMart	1:44		ArrowMart	6:18
Scio	The Store	1:53	Allentown	Post Office	6:26
Belmont	American Legion Lot	2:20	Bolivar	Manor	6:34
	Court House	2:25	Little Genesee	Post Office	6:44
	BOCES	2:30	Olean	Walmart	7:00
Scio	The Store	2:38		Mall	7:15
Wellsville	ArrowMart	2:46	Cuba	Gallman Bros.	7:30
	Rite Aid	2:48	Friendship	Crosby's	7:37
	Bolivar Road	2:55	Belmont	American Legion	7:45
Allentown	Post Office	3:04	Scio	The Store	7:53
Richburg	Call Ahead	3:12	Wellsville	ArrowMart	8:02
Bolivar	Manor	3:17		Rite Aid	8:05
Little Genesee	Post Office	3:22	Scio	The Store	8:15
Ceres	Post Office	3:26	Belmont	American Legion	8:25
Olean	Walmart	3:50			

**Allegany County Transit  
Fixed Rt. 3 West Regional  
(Belmont-Friendship-Olean)**

<b>TOWN</b>	<b>STOP</b>	<b>AM</b>		<b>TOWN</b>	<b>STOP</b>	<b>AM</b>
Belmont	American Legion Lot	6:10		Belvidere	Truck Stop	12:10
Scio	The Store	6:18		Angelica	Grange	12:20
Wellsville	ArrowMart	6:26		Belmont	BOCES	12:28
	Rite Aid	6:28			American Legion Lot	12:33
Scio	The Store	6:36		Scio	The Store	12:43
Belmont	American Legion Lot	6:45		Wellsville	ArrowMart	12:51
Belvidere	Truck Stop	6:50			Rite Aid	12:52
Friendship	Crosby's	6:59				
	Miller & Brandes	7:05		<b>NO SERVICE</b>	<b>12:52 to 1:20</b>	<b>PM</b>
Cuba	Erin Isle Apts.	7:12				
	Via Cuba Hospital			Wellsville	ArrowMart	1:20
	Gallman Brothers	7:15			Rite Aid	1:22
Olean	Walmart	7:45		Scio	The Store	1:28
	Mall	8:15		Belmont	American Legion Lot	1:36
Cuba	Erin Isle Apts.	8:45		Belvidere	Truck Stop	1:41
	Gallman Brothers	8:48		Friendship	Crosby's	1:50
Friendship	Miller & Brandes	9:00			Miller & Brandes	1:56
	Crosby's	9:06		Cuba	Erin Isle Apts.	2:03
Belvidere	Truck Stop	9:12			Via Cuba Hospital	
Belmont	American Legion Lot	9:22			Gallman Brothers	2:05
Scio	The Store	9:30		Olean	Walmart	2:30
Wellsville	ArrowMart	9:55			Mall	3:00
	Rite Aid	9:58		Cuba	Gallman Brothers	3:36
	Wlsv Shopping Cent.	10:02			Via Cuba Hospital	
Allentown	Post Office	10:10			Erin Isle Apts.	3:38
Bolivar	Manor	10:18		Friendship	Miller & Brandes	3:46
L'le Genesee	Post Office	10:26			Crosby's	3:52
Ceres	Post Office	10:36		Belvidere	Truck Stop	4:01
Olean	Walmart	11:00				
	Mall	11:20				
Cuba	Gallman Brothers	11:45				
	Erin Isle Apts.	11:47				
Friendship	Miller & Brandes	11:55				
	Crosby's	11:59				

**Allegany County Transit  
Fixed Rt. #4 East Loop  
(Belmont-Whitesville-Alfred-Wellsville)**

<b>TOWN</b>	<b>STOP</b>	<b>AM</b>		<b>TOWN</b>	<b>STOP</b>	<b>PM</b>
Belmont	American Legion Lot	6:05		Belmont	American Legion	4:00
Scio	The Store	6:13		Scio	The Store	4:08
Wellsville	ArrowMart	6:21		Wellsville	ArrowMart	4:16
	Rite Aid	6:22			Rite Aid	4:18
Whitesville	Whitesville Grocery	6:41		Hallsport	Flag Stop	4:26
Hallsport	Flag Stop	6:51		Whitesville	Whitesville Grocery	4:36
Stannards	Level Acres	7:01		Shongo	Flag Stop	4:46
Wellsville	ArrowMart	7:09		Stannards	Level Acres	4:55
	Rite Aid	7:11		Wellsville	ArrowMart	5:03
Andover	Maier's Market	7:28			Rite Aid	5:05
Alfred Station	Post Office	7:40		Andover	Maier's Market	5:20
Alfred	A.S.C.- Admin. Bldg	7:43		Alfred Station	Post Office	5:30
	W. Univ. & Main St.	7:45		Alfred	A.S.C. Admin. Bldg	5:34
	Maple Apts.	7:47			W. Univ. & Main	5:36
Belmont	Court House	8:05			Maple Apts.	5:38
	American Legion Lot	8:06		Belmont	American Legion	5:55
<b>NO SERVICE</b>	<b>8:06 TO 8:20 AM</b>					
Belmont	American Legion Lot	8:20				
Scio	The Store	8:28				
Wellsville	ArrowMart	8:36				
	Rite Aid	8:38				
Whitesville	Whitesville Grocery	8:56				
Shongo	Flag Stop	9:08				
Stannards	Level Acres	9:17				
Wellsville	ArrowMart	9:30				
	Rite Aid	9:32				
Andover	Maier's Market	9:50				
Alfred Station	Post Office	10:01				
Alfred	A.S.C. Admin. Bldg.	10:06				
	W. Univ. & Main St.	10:07				
	Maple Apts.	10:10				
Belmont	Court House	10:26				
	American Legion Lot	10:27				
<b>NO SERVICE</b>	<b>10:27 TO 4:00 PM</b>					

**Allegany County Transit**  
**Fixed Route #6 North/South Express**  
**(Belmont-Angelica-Belfast-Short Track-Wellsville)**

<b>TOWN</b>	<b>STOP</b>	<b>AM</b>		<b>TOWN</b>	<b>STOP</b>	<b>PM</b>
Belmont	American Legion Lot	5:20		Belmont	American Legion	1:15
Scio	The Store	5:30		Scio	The Store	1:23
Wellsville	Rite Aid	5:40		Wellsville	ArrowMart	1:31
	ArrowMart	5:43		Loop	Johnson St. Apts.	1:33
	Coats St.	6:00			Rite Aid	1:37
Allentown	Post Office	6:10			Giant	1:40
Bolivar	Manor	6:20			Wlsv Woods/Carp.Com	1:45
Little Genesee	Post Office	6:30			Brookhaven	1:49
Olean	Walmart	7:00			Northern Lights Pl.	1:55
	Mall	7:10			Alfred Tech. Campus	2:03
Little Genesee	Flag Stop	7:30			Gardner Heights	2:06
Bolivar	Manor	7:35			Highland Health	2:10
Richburg	Call Ahead				Manor Hills	2:15
Allentown	Flag Stop	7:45			Wlsv. Shopping Cen.	2:16
Wellsville	ArrowMart	8:00			Riverwalk	2:18
	Rite Aid	8:02			ArrowMart	2:23
Scio	The Store	8:12		<b>NO SERVICE</b>	<b>2:23 TO 3:08 PM</b>	
Belmont	BOCES	8:22			<b>PM RETURN</b>	
	American Legion Lot	8:27			ArrowMart	3:08
Scio	The Store	8:37			Riverwalk	3:13
Wellsville	ArrowMart	8:47			Wlsv. Shopping Cen.	3:15
	Rite Aid	8:49			Manor Hills	3:16
Scio	The Store	8:59			Highland Health	3:21
Belmont	American Legion Lot	9:08			Gardner Heights	3:25
Scio	The Store	9:16			Alfred Tech. Campus	3:28
Wellsville	ArrowMart	9:24			Northern Lights Pl.	3:37
	Rite Aid	9:26			Brookhaven	3:42
Scio	The Store	9:34			Wlsv. Woods/ Carp. Com	3:46
Belmont	American Legion Lot	9:42			Giant	3:51
Belfast	Town Park Rt. 26	10:01			Rite Aid	3:54
Belmont	American Legion Lot	10:16			Johnson St. Apts.	3:58
Scio	The Store	10:24			ArrowMart	4:00
Wellsville	ArrowMart	10:32		Wellsville	Rite Aid	4:05
	Rite Aid	10:34			Riverwalk	4:10
<b>NO SERV</b>	<b>ICE 10:34 TO 11:20</b>	<b>AM</b>			Tractor Supply	4:13
Wellsville	ArrowMart	11:20		Scio	The Store	4:23
	Rite Aid	11:22		Belmont	American Legion	4:33
Scio	The Store	11:30		Angelica	Grange	4:43
Belmont	BOCES	11:42		Short Tract	Flag Stop	4:58
	American Legion Lot	11:48		Fillmore	Sugar Creek	5:15
Scio	The Store	11:58		Houghton	Academy/College/BP	5:25
Wellsville	ArrowMart	<b>12:08</b>		Belfast	Town Park	5:40
	Rite Aid	12:10		Belmont	Crosby's	6:02
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Scio	The Store	12:20			American Legion	6:04
Belmont	American Legion Lot	12:30		Scio	The Store	6:12
Belfast	Town Park Rt. 26	12:56		Wellsville	ArrowMart	6:20
					Rite Aid	6:22
				Scio	The Store	6:30
				Belmont	American Legion	6:38

**HAT Transit Guide- Available in Separate PDF Attachment**